

General terms and conditions

General information

Landbouwersstraat 36 9000 Ghent

Manager: Maarten Coart

Company number: BE 0787 252 889

Bank account number: BE96 0689 5288 7005

Contact:

Email: info@yogalimbsgent.be

Phone: +32 (0) 479 47 02 12



1. General

1.1 These general terms and conditions apply to all services and Yogalimbs.

1.2 By participating in a lesson, the customer agrees to these general terms and conditions.

1.3 Yogalimbs reserves the right to change the general terms and conditions at any time.

The most recent version is always available on the website or available upon request.

2. Yoga classes

2.1 Yoga classes are given by one yoga teacher (Maarten) in the studio at the address mentioned above.

2.2 Prices:

- Single group lesson: €17 Incl. VAT
- 10-course card: €150 incl. VAT
- Single yoga therapy session: €70 excl. VAT
- 5-session yoga therapy: €330 excl. VAT

If lessons are given elsewhere, a separate arrangement will be made with the parties involved.

3. Payment and Validity

3.1 Payment must be made before the start of the group lesson, the yoga therapy session or when purchasing the 10-session card for private individuals.

3.2 The 10-course card is personal and non-transferable.

3.3 The 10-use card is valid for 5 months from the first date of use.

3.4 If it concerns a payment from professional to professional, payment of the invoice must be made within 10 working days.

3.5 All payments must be made to the bank account number above.

3.6 Five sessions of yoga therapy must be completed within a maximum period of 2 months from the first session. Otherwise, unused sessions will expire unless otherwise agreed in writing.

4. Reservation and Cancellation

4.1 Reservations for a yoga class can be made via the website or app (Fit by wix) and by e-mail or telephone, for a yoga therapy session.

4.2 Cancellation of a group lesson must be done at least 24 hours before the start of the lesson. In case of late cancellation, the lesson will be charged.

4.3 If a yoga therapy session is canceled, this must be done 48 hours beforehand so that this time slot can still be filled.

4.4 Yogalimbs reserves the right to cancel or move classes. In the event of cancellation by Yogalimbs, an alternative class will be offered or the tuition fee will be refunded if it has already been paid for a specific class.

4.5 If you have purchased a lesson package, such as a 10 session card for group lessons or a package of 5 yoga therapy sessions, these are non-refundable.

5. Health and Safety

5.1 Participation in the group lessons is at the customer's own risk.

5.2 Customers must inform the teacher of any medical, physical or mental complaints before the start of the lesson.

5.3 Yogalimbs is not responsible for injuries or damage resulting from participation in the group lessons.

6. Privacy

6.1 Yogalimbs respects the privacy of its customers and treats personal data confidentially in accordance with its privacy policy.

6.2 Personal data will only be used for administrative purposes and communication regarding Yogalimbs' classes and offers.

7. Liability

7.1 Yogalimbs is not liable for loss, theft or damage to personal property of customers.

7.2 Yogalimbs is not liable for indirect damage. Including but not limited to consequential damages and loss of income.

6. Privacy

6.1 Yogalimbs respects the privacy of its customers and treats personal data confidentially in accordance with its privacy policy.

6.2 Personal data will only be used for administrative purposes and communication regarding Yogalimbs' classes and offers.

7. Liability

7.1 Yogalimbs is not liable for loss, theft or damage to personal property of customers.

7.2 Yogalimbs is not liable for indirect damage. Including but not limited to consequential damages and loss of income.

8. House rules

8.1 Customers must adhere to the following house rules of Yogalimbs.

8.2 Mobile phones must be switched off in the studio.

8.3 Customers are expected to be present on time for the lesson. Min. 5 minutes in advance.

8.4 At all times, everyone who enters the yoga studio will be treated with care and respect.

8.5 Yogalimbs reserves the right to refuse or evict customers from its property at any time if he or she feels compelled to do so.

9. Applicable Law

9.1 Belgian law applies to these general terms and conditions.

9.2 Disputes arising from or related to these general terms and conditions will be submitted to the competent court in Ghent.

10. Contact

10.1 If you have any questions or comments about these terms and conditions, please contact us using the contact details above.

By setting clear conditions and rules, Yogalimbs ensures a professional and transparent relationship with there customers.